The State Hygienic Laboratory’s Role in Emergency Response and After-Hours Use

Wanda Reiter Kintz, Ph.D.
Emergency Preparedness Coordinator
State Hygienic Laboratory at the University of Iowa
wanda-reiterkintz@uiowa.edu
319-335-4463

Webinar Objectives

• At the conclusion of the webinar, participants will be able to:
  – Understand the State Hygienic Laboratory’s role in public health emergency preparedness and response to the State of Iowa
  – Determine when to call the State Hygienic Laboratory after normal business hours and what number to call
  – Learn from the various case studies presented and how to use the after-hours call algorithm

Eleven Core Functions and Capabilities of State Public Health Laboratories

• Disease prevention, control, and surveillance
• Integrated data management
• Reference and specialized testing
• Environmental health and protection
• Food safety
• Laboratory improvement and regulation
• Policy development
• Emergency preparedness and response
• Public health-related research
• Training and education
• Partnerships and communication
Basic Information about the State Hygienic Laboratory

Mission and Vision

• Mission: The State Hygienic Laboratory at the University of Iowa protects and improves the quality of life by providing reliable environmental and public health information through the collective knowledge and capabilities of our organization.

• Vision: Our vision is for Iowa to be a national leader in improving and sustaining quality of life through innovation, practice, and policy.

Locations and Addresses

Coralville Facility:
University of Iowa Research Park
2490 Crosspark Road
Coralville, IA 52241

Ankeny Facility:
2220 S. Ankeny Blvd.
Ankeny, IA 50023

Lakeside Laboratory:
1838 Highway 86
Milford, IA 51351

Information can also be found at our website:
www.shl.uiowa.edu
Coralville and Ankeny Laboratories

Staff of ~225:
- Infectious Diseases
- Environmental Services
- Newborn Screening
- IT, Administration and Support

Normal Operating Hours

- **Coralville Facility**
  - Monday – Friday: 8:00 am to 5:00 pm
  - Saturday: 9:00 am to Noon
- **Ankeny Facility**
  - Monday – Friday: 8:00 am to 5:00 pm
  - Weekends: By Appointment Only
- **Lakeside Laboratory**
  - Monday – Friday: 8:30 am to 5:00 pm
  - Weekends: By Appointment Only

SHL Partnerships
**Biological Laboratory Response Network**

**FEDERAL LABS**: Focus on national/global health
Information on national level
Develop new tests, offer rarely performed tests

**PUBLIC HEALTH LABS**: Focus on community
Provide information to public health officials
Some diagnostic testing, screening, strain typing, emerging diseases
Environmental testing

**CLINICAL LABS**: Focus on the patient
Provide information to physicians
Specialize in diagnostic testing, offer tests to meet needs of facility

---

**What is a Public Health Emergency?**

• A public health emergency is any event that threatens the health of the public and/or overwhelms current resources and capabilities.

• Examples of public health emergencies include potential acts of biological or chemical terrorism, pandemic influenza, disease outbreaks, and environmental or natural disasters

---

**Duty Officer Information**

• The duty officer answers calls and receives samples/specimens outside of normal SHL operating hours

• Hours of responsibilities
  – Weekdays: 5:00 pm to 8:00 am
  – Weekends and Holidays
Process for Calling After-Hours

- Call the regular number at 319-335-4500 or toll free at 800-421-IOWA (4692)
- In case of an emergency, you will be instructed to hang up and call the Department of Public Safety at 319-335-5022
- The Department of Public Safety will contact the SHL duty officer
- Your call will be returned by the SHL duty officer

When to Call After-Hours

Is this an urgent matter involving public health?

Reasons to Call the State Hygienic Laboratory After-Hours

- Suspicious packages/white powder incidents (HazMat teams and/or the Postal Inspector)
- Confirmation of clinical isolates involving suspected select agents (Sentinel laboratories)
- Potential cases of rabies or botulism (Veterinarians, Public Health)
- Disease outbreaks (Local Public Health/Epidemiologists)
- Natural/environmental disasters (Local Public Health/Department of Natural Resources)
Patient Isolates-Confirmation

What Information is Needed?
- Your name and organization
- A phone number where you can be reached
- Your job title
- The town/city where your organization is located
- Details of the issue/problem (the more specific, the better!)

Urgent Courier Service
- An on-demand courier service is available for sentinel laboratories and local public health agencies
- Examples of samples/specimens
  - Suspect organisms for confirmatory testing
  - Outbreak samples
  - Animals for rabies analysis (human exposure)
- The contracted courier is Central Delivery Service (CDS)
- Availability is 24/7/365
- Only SHL or Iowa Department of Public Health can request the courier on an emergency basis
Urgent Courier Service (continued)

• The duty officer will contact the courier
• The duty officer will contact the specimen submitter to inform them that the courier service has been contacted and to provide an estimated time of arrival
• The duty officer will request a name and phone number from the specimen submitter
• The duty officer will verify that a test request form will accompany the sample
• The courier will contact the duty officer once the specimen has been picked up

Examples of Emergency Response Efforts

Iowa City Landfill Fire

Lab.” The JF in is a, f the Cedar Rapids, Iowa, on Surries, May 26, and often to a a landfill collective

Examples of Emergency Response Efforts

Iowa City Landfill Fire

Laboratory responds to largest fire in county history

The Iowa City Landfill Fire, located in Johnson County, was the largest fire in the history of the city. The landfill, which contains a variety of hazardous materials, was the site of the fire. The fire started on May 26, 2012, and burned for several days, causing significant damage to the landfill and nearby structures.

http://www.shl.uiowa.edu/publications/lablink/201206/fire.xml
The Iowa City Landfill Fire

- The Iowa City Fire Department responded to a call regarding a fire at the Iowa City landfill at 6:38 pm on Saturday, May 26, 2012
- The State Hygienic Laboratory duty officer was contacted at 11:07 am the next day for air monitoring
- This was a coordinated effort between several different agencies

Other Recent Events and Incidents

- Harding Middle School Incident (February 2012)
- White Powder Event at the State Capitol Complex (April 2012)
- Letter at the University of Iowa (July 2012)
- White Powder Incident at the Federal Building (February 2013)

Summary

- The State Hygienic Laboratory provides support for sentinel laboratories and local public health agencies with regards emergencies involving laboratory testing by providing:
  - A duty officer for 24/7/365 availability
  - Urgent courier service
- When in doubt, please call!
We encourage you to ask any questions at this time. Your time and attention is much appreciated, and we take your questions and concerns seriously.

Thank You!